### Summary

#### Links to the Corporate Plan

| ID | Risk                                    | Net Risk<br>Rating | Value for Money | Keep the District<br>Safe | Collect rubbish<br>effectively &<br>efficiently | Protect the<br>Green Belt | Support and develop the local economy |
|----|---|--------------------|-----------------|---------------------------|---|---------------------------|---------------------------------------|
| 01 | Finance                                 | Low                | ✓               | ✓                         | ✓   | ✓                         | ✓                                     |
| 02 | Investments & Borrowing                 | Low                | ✓               |                           |   |                           | ✓                                     |
| 03 | Asset Management                        | Medium             | ✓               |                           |   | ✓                         | ✓                                     |
| 04 | Knowledge, capacity & culture           | Medium             | ✓               | ✓                         | ✓   | ✓                         | ✓                                     |
| 05 | Technology                              | Medium             | ✓               | ✓                         | ✓   | ✓                         | ✓                                     |
| 06 | Information & Data Management           | Medium             | ✓               | ✓                         | ✓   | ✓                         | ✓                                     |
| 07 | Legal Compliance, Governance & Ethics   | Medium             | ✓               | ✓                         | ✓   | ✓                         | ✓                                     |
| 08 | National Planning Policy Framework      | Medium             | ✓               |                           |   | ✓                         | ✓                                     |
| 09 | Capacity of Community Partners          | Medium             | ✓               | ✓                         |   |                           | ✓                                     |
| 10 | Shared service partners                 | Medium             | ✓               |                           |   |                           |                                       |
| 11 | Health & Safety (incl. Staff Wellbeing) | Medium             | ✓               | ✓                         | ✓   | ✓                         | ✓                                     |
| 12 | Severe weather events                   | Medium             | ✓               | ✓                         | ✓   | ✓                         | ✓                                     |
| 13 | 2015 Elections                          | Medium             | ✓               | ✓                         | ✓   | ✓                         | ✓                                     |
|    |   |                    |                 |                           | 1   |                           |                                       |

#### Strategic Risks (May 2014)

| ID    | Risk   | Risk Factors   | Potential Effect   | Links to<br>Corporate<br>Plan   | Gross<br>Likely<br>hood | Gross<br>Impact                  | Gross<br>Risk<br>Rating | Internal Controls  | Net<br>Likely<br>hood | Net<br>Impact                    | Net<br>Risk<br>Rating |
|-------|--|--|--|---|-------------------------|----------------------------------|-------------------------|--|-----------------------|----------------------------------|-----------------------|
| SR 01 | Finance The ability to deliver a balanced budget  Lead Officer: Adrian Rowbotham | - Limited opportunity to generate income through the business rates retention scheme and New Homes Bonus - Pressure of funding the local council tax support scheme from revenue support grant - Effect of council tax capping and referendum costs - Low and decreasing level of government support grant - Loss of external funding - Accuracy of budget assumptions - Failure to meet savings targets - Poor financial plans and strategies - Ineffective financial governance - Lack of capacity and skilled professionals within the finance team - Failure to maintain proper financial and budgetary controls | Vision and Promises  - Reputational damage  - Negative impact on staff morale and potential recruitment and retention difficulties  - Poor outcome for the Audit of Accounts or Value for Money assessment  - Potential for increased intervention | - Ability to deliver Value for Money - Ability to work in Partnership to keep the District safe - Ability to collect rubbish effectively and efficiently - Ability to Protect the Green Belt - Ability to support and develop the local economy | 4<br>Likely             | 5 Failure to deliver on Promises | 20<br>High              | - Long term 10 year budget framework - Savings Plan - Strategy and projects in place to aim for self sufficiency through improved use of reserves and income generation - Strong financial and scenario planning over the short, medium and long term - Effective budget setting and financial monitoring processes embedded - Financial and budget risk management process in place - Effective financial governance including reports to FRAC, Cabinet, Audit Committee and Scrutiny Committee - Qualified and experienced officers in post with continued professional development - Annual Internal and External Audit reviews | 1<br>Very<br>unlikely | 5 Failure to deliver on Promises | 5<br>Low              |

| ID       | Risk   | Risk Factors  | Potential Effect | Links to<br>Corporate<br>Plan   | Gross<br>Likely<br>hood | Gross<br>Impact | Gross<br>Risk<br>Rating | Internal Controls  | Net<br>Likely<br>hood | Net<br>Impact    | Net<br>Risk<br>Rating |
|----------|--|---|------------------|---|-------------------------|-----------------|-------------------------|--|-----------------------|------------------|-----------------------|
| SR<br>02 | Investments & Borrowing  The appetite to invest or prudentially borrow to support a balanced budget and enable the achievement of Council projects  Lead Officer: Adrian Rowbotham | - Treasury Management Policy not in accordance with best practice guidance - Appetite for risk within investment strategy to enable the Council to generate target returns - Low rates of bank interest - Lack of credit worthy bodies in which to invest - Appetite to prudentially borrow over the medium to long term - The cost of interest payments - Lack of capacity or skilled professionals to advise on investment and borrowing strategies | , ,              | - Ability to deliver Value for Money - Ability to support and develop the local economy | 4<br>Likely             | 4<br>Serious    | 16<br>High              | - Annual review of Treasury Management Policy - Treasury Management Policy in accordance with professional guidance - Cabinet approved Investment Strategy - Effective budget setting and financial monitoring processes embedded - Effective financial governance including reports to FRAC, Cabinet, Audit Committee and Scrutiny Committee - Qualified and experienced officer in post with continued professional development - Increased monitoring of Treasury Management Strategy and activity by Members - Professional, external advisers engaged to support the development of strategies and fill skills gaps | 2<br>Unlikely         | 3<br>Significant | 6<br>Low              |

| ID       | Risk  | Risk Factors   | Potential Effect   | Links to<br>Corporate<br>Plan   | Gross<br>Likely<br>hood | Gross<br>Impact | Gross<br>Risk<br>Rating | Internal Controls   | Net<br>Likely<br>hood | Net<br>Impact    | Net<br>Risk<br>Rating |
|----------|---|--|--|---|-------------------------|-----------------|-------------------------|---|-----------------------|------------------|-----------------------|
| SR<br>03 | Asset Management The ability to: a) Dispose of surplus land; b) Maintain, purchase or develop new assets; c) Secure tenants for vacant or part-vacant assets  Lead Officer: Jim Carrington-West | - Lack of capacity to appropriately manage, maintain and invest in the council's assets - Failure to maximise the benefit from asset disposals | placing increased pressure on council budgets  - Failure to maximise the opportunity to raise income from investment in assets  - Increased insurance premiums  - Adverse impact on service delivery | - Ability to deliver Value for Money - Ability to Protect the Green Belt - Ability to support and develop the local economy | 4<br>Likely             | 4<br>Serious    | 16<br>High              | - Annual review of Asset Management Plan  - Asset maintenance budgets reviewed annually  - On going strategic review of council owned property  - Inventory registers in place  - Financial procedure rules and disposal policy in place  - Investment Strategy  - Professional, external advisers engaged to support the development of strategies and fill skills and capacity gaps | 3<br>Possible         | 3<br>Significant | 9<br>Medium           |

| ID    | Risk   | Risk Factors  | Potential Effect  | Links to<br>Corporate<br>Plan   | Gross<br>Likely<br>hood | Gross<br>Impact | Gross<br>Risk<br>Rating | Internal Controls  | Net<br>Likely<br>hood | Net<br>Impact | Net<br>Risk<br>Rating |
|-------|--|---|---|---|-------------------------|-----------------|-------------------------|--|-----------------------|---------------|-----------------------|
| SR 04 | Knowledge, capacity & culture  The management of the Council's human resources to protect the Council's culture, whilst seeking to address gaps in capacity and knowledge  Lead Officer: Jim Carrington-West | - Requirement for new skills to deliver the Council's Corporate | - Lack of resources to employ, develop and support the wellbeing of staff - Reduced morale and staff satisfaction - Reduced productivity - Reduced quality of staff and work / services - Unable to retain high quality staff - Increased absence levels - Unable to continue to deliver the range and quality of services currently experienced - Skills gaps that inhibit the ability to deliver Council projects - Reputational damage as an employer and a service provider | - Ability to deliver Value for Money - Ability to work in Partnership to keep the District safe - Ability to collect rubbish effectively and efficiently - Ability to Protect the Green Belt - Ability to support and develop the local economy | 4<br>Likely             | 4<br>Serious    | 16<br>High              | - 10 year budget minimises the need for short notice changes to the workforce - Human Resources Strategy including workforce development plan, recruitment and retention policies - Managing Attendance Policy supported by return to work and staff wellbeing initiatives - Staff Appraisal Scheme and Personal Development Plans - Training and development programmes supported by an adequate budget - Regular Staff Surveys and Investors in People Assessments to benchmark effectiveness as an employer - Management Development programmes to support staff and protect the organisational culture - Ability to engage professional, external advisers to support the organisation and fill skills and capacity gaps | 2<br>Unlikely         | 4<br>Serious  | 8<br>Medium           |

| ID    | Risk   | Risk Factors  | Potential Effect   | Links to<br>Corporate<br>Plan   | Gross<br>Likely<br>hood | Gross<br>Impact | Gross<br>Risk<br>Rating | Internal Controls   | Net<br>Likely<br>hood | Net<br>Impact    | Net<br>Risk<br>Rating |
|-------|--|---|--|---|-------------------------|-----------------|-------------------------|---|-----------------------|------------------|-----------------------|
| SR 05 | continually develop the Council's information technology to meet the needs of the Council, Members, Officers and the local community  Lead Officer: Jim Carrington- West | - Lack of finance to effectively procure and develop IT solutions across the Council  - Lack of capacity and skilled professionals to procure, implement and develop IT solutions across the Council  - Failure to identify areas where IT solutions could improve service delivery  - Failure to implement robust IT security arrangements in existing and new infrastructure and software  - Failure to meet the demands of partnership working in the delivery of solutions and ongoing IT support  - Poor data management preventing the implementation of new services | - Failure to benefit from the service efficiencies good use of IT would deliver - Failure to maximise the cost savings and value for money efficient use of IT would deliver - Security lapse could compromise the Council IT network and render systems inoperable - Data loss - Reputational damage - Failure to deliver projects within required timescales - Failure to provide adequate day to day support to customers | - Ability to deliver Value for Money - Ability to work in Partnership to keep the District safe - Ability to collect rubbish effectively and efficiently - Ability to Protect the Green Belt - Ability to support and develop the local economy | 4<br>Likely             | 4<br>Serious    | 16<br>High              | - IT Strategy and Action Plan - IT Security Policy - Business Continuity Plan - Robust disaster recovery plans in place - IT Steering Group - Network security measures in place including firewall and access level controls - Risk management and procurement best practice embedded across the Council - Internal Audit review of IT Security - Experienced staff in post - Effective budget setting and financial monitoring processes embedded | 3<br>Possible         | 3<br>Significant | 9<br>Medium           |

| ID    | Risk   | Risk Factors  | Potential Effect   | Links to<br>Corporate<br>Plan   | Gross<br>Likely<br>hood | Gross<br>Impact | Gross<br>Risk<br>Rating | Internal Controls  | Net<br>Likely<br>hood | Net<br>Impact | Net<br>Risk<br>Rating |
|-------|--|---|--|---|-------------------------|-----------------|-------------------------|--|-----------------------|---------------|-----------------------|
| SR 06 | Management The ability to properly protect, preserve and make best use of the data and information | - Lack of capacity or skills within the workforce to implement a knowledge management system - Lack of IT capacity to support a knowledge and information management system - Increased complexity and cost of the requirements to adhere to the Code of Connection | across the Council  - Increased costs from recruitment and staff training  - Negative impact on the organisations culture and on staff morale  - Reputational damage | - Ability to deliver Value for Money - Ability to work in Partnership to keep the District safe - Ability to collect rubbish effectively and efficiently - Ability to Protect the Green Belt - Ability to support and develop the local economy | 4<br>Likely             | 4<br>Serious    | 16<br>High              | - Data Protection policies in place and available to all staff - Training for all staff on Data Protection - IT Strategy, Plan and Steering Group in place - Annual assessment against the Code of Compliance - Robust disaster recovery plans in place  Actions Introduce an Information Governance Policy Provide training for all staff on Information Governance | 3<br>Possible         | 4<br>Serious  | 12<br>Medium          |

| ID | Risk   | Risk Factors  | Potential Effect   | Links to<br>Corporate<br>Plan   | Gross<br>Likely<br>hood | Gross<br>Impact | Gross<br>Risk<br>Rating | Internal Controls  | Net<br>Likely<br>hood | Net<br>Impact | Net<br>Risk<br>Rating |
|----|--|---|--|---|-------------------------|-----------------|-------------------------|--|-----------------------|---------------|-----------------------|
|    | ethics The ability to recognise and adapt to changes in legislation and to deliver proper governance, scrutiny and internal control to protect the Council from poor practice and mismanagement  Lead Officer: Christine Nuttall | formulate a response to legislative changes  - Lack of finance to adjust to changes in legislation  - Lack of Member or Senior Management support to deliver service changes in response to new legislation  - Breakdown in relationships between Members and Officers  - Failure to adhere to changes of legislation  - Lack of capacity and skilled professionals within the Legal, Democratic and Internal Audit teams  - Lack of financial resources to deliver high quality governance arrangements and adjust to changes of legislation  - Existing governance arrangements may not reflect proper arrangements for the | - Increase in customer complaints and falling satisfaction levels - Increase in incidences of fraud and error - Failure to maximise the opportunities changes to legislation may bring - Ineffective political and | - Ability to deliver Value for Money - Ability to work in Partnership to keep the District safe - Ability to collect rubbish effectively and efficiently - Ability to Protect the Green Belt - Ability to support and develop the local economy | 3 Possible              | 4<br>Serious    | 12<br>Medium            | - Dedicated in house Legal team with qualified and experienced officers in place - Professional managers within service areas - Council's Constitution including Codes of Conduct, Officer / Member Protocol and Standards regime - Cabinet and Committee Structure including Advisory, Governance, Audit, Scrutiny & Standards Committee's - Experienced Monitoring Officer and Section 151 officers in post - Internal Audit function complies with CIPFA Code of Practice - Risk Management processes embedded - Effective budget setting and financial monitoring processes embedded - Annual review of Committee Terms of Reference | 2<br>Unlikely         | 3<br>Serious  | 6<br>Medium           |

| ID    | Risk  | Risk Factors | Potential Effect | Links to<br>Corporate<br>Plan   | Gross<br>Likely<br>hood | Gross<br>Impact | Gross<br>Risk<br>Rating | Internal Controls   | Net<br>Likely<br>hood | Net<br>Impact | Net<br>Risk<br>Rating |
|-------|---|--------------|------------------|---|-------------------------|-----------------|-------------------------|---|-----------------------|---------------|-----------------------|
| SR 08 | adherence to national planning policy has for local planning policy formulation and development management and our ability to deliver the Council's | •            | new local plans  | - Ability to deliver Value for Money - Ability to Protect the Green Belt - Ability to support and develop the local economy | 4<br>Likely             | 4<br>Serious    | 16<br>High              | - Skilled, professional officers in place  - Close working with other local planning authorities  - Close working with support organisations including the Planning Inspectorate, Planning Advisory Service and the Planning Officers Society  - Ongoing review of legal challenges to the adoption of development plans  - Ongoing review of appeal decisions  - Member and Officer training  - Programmed review of the Local Development Scheme  - Local Planning and Environment Advisory Committee | 3 Possible            | 4<br>Serious  | 12<br>Medium          |

| ID    | Risk                                    | Risk Factors  | Potential Effect | Links to<br>Corporate<br>Plan  | Gross<br>Likely<br>hood | Gross<br>Impact  | Gross<br>Risk<br>Rating | Internal Controls  | Net<br>Likely<br>hood | Net<br>Impact    | Net<br>Risk<br>Rating |
|-------|---|---|------------------|--|-------------------------|------------------|-------------------------|--|-----------------------|------------------|-----------------------|
| SR 09 | The impact of the recession and reduced | - Reductions in Government funding of statutory partners such as Police and Fire & Rescue Service - Reductions in Council funding limiting the level of grants payable to the community sector - Changes to the way Government grant is distributed inhibiting the delivery of local priorities e.g. Health funding - Reductions in Council grant constraining the funding available for community grants - Reduction in the number of voluntary sector organisations operating in the District as a result of funding difficulties or lack of willing volunteers |                  | - Ability to deliver Value for Money - Ability to work in Partnership to keep the District safe - Ability to support and develop the local economy | 3<br>Possible           | 3<br>Significant | 9<br>Medium             | - Robust budget setting processes in place which considers the benefits of the Council's community grant scheme - Ability to attract external funding to sustain community projects - Strong relationships with local community and voluntary groups - Robust monitoring | 2<br>Unlikely         | 3<br>Significant | 6<br>Medium           |

| ID    | Risk   | Risk Factors   | Potential Effect   | Links to<br>Corporate<br>Plan                 | Gross<br>Likely<br>hood | Gross<br>Impact  | Gross<br>Risk<br>Rating | Internal Controls   | Net<br>Likely<br>hood | Net<br>Impact    | Net<br>Risk<br>Rating |
|-------|--|--|--|---|-------------------------|------------------|-------------------------|---|-----------------------|------------------|-----------------------|
| SR 10 | The ability to attract new partners to develop shared services and to sustain existing partnerships  Lead Officer: | - Lack of Member and Management leadership and support to partnership and shared service activity  - Lack of capacity, skills and expertise in the workforce to effectively manage and optimise partnership working opportunities  - Lack of financial resources for the investigation and set-up costs that partnership working may require  - Lack of Partnership governance arrangements  - Lack of potential partner organisations | - Failure to meet the Council's objectives  - Unable to sustain the Council's budget  - Failure to continue to deliver high quality services  - Failure to maximise financial savings and value for money  - Reputational damage  - Partnership failure  - Failure to maintain existing shared service arrangements  - Cost of re-establishing an internal service or seeking new partners | - Ability to<br>deliver<br>Value for<br>Money | 4<br>Likely             | 3<br>Significant | 12<br>Medium            | - Regular Project Board meetings in place for existing partnerships - Reports to Members on partnership working to ensure their support - Strategic Management Team lead in partnership and shared service activity - Effective relationships across Chief Executives and neighbouring Councils - Senior Officers have skills and expertise to deliver effective partnership working - Effective risk management embedded across the organisation - Partnership Agreements in place for existing shared services - Exit Strategies in place for existing partnership arrangements | 3<br>Possible         | 3<br>Significant | 9<br>Medium           |

| ID | Risk  | Risk Factors   | Potential Effect   | Links to<br>Corporate<br>Plan   | Gross<br>Likely<br>hood | Gross<br>Impact | Gross<br>Risk<br>Rating | Internal Controls  | Net<br>Likely<br>hood | Net<br>Impact    | Net<br>Risk<br>Rating |
|----|---|--|--|---|-------------------------|-----------------|-------------------------|--|-----------------------|------------------|-----------------------|
|    | Health and Safety  The need to ensure that the Council adopts appropriate policies and practices in place to ensure the wellbeing of its staff.  Lead Officer: Richard Wilson | - Lack of Health and Safety Policy and guidance for staff - Lack of controls in place for the effective management of Health and Safety - Lack of effective health and safety risk assessments - Lack of awareness of health and safety controls and practices at work | fines - Reputational damage as a service provider and as an employer | - Ability to deliver Value for Money - Ability to work in Partnership to keep the District safe - Ability to collect rubbish effectively and efficiently - Ability to Protect the Green Belt - Ability to support and develop the local economy | 4<br>Likely             | 4<br>Serious    | 16<br>High              | - Health and Safety Policy - Health and Safety Guidance - Health and Safety Risk assessments - Regular review and monitoring of risk assessments - Health and Safety training - Accident recording, monitoring and action planning - CIEH qualified Officers to undertake risk assessments - Occupational health service | 2<br>Unlikely         | 3<br>Significant | 6<br>Medium           |

| ID    | Risk   | Risk Factors  | Potential Effect   | Links to<br>Corporate<br>Plan   | Gross<br>Likely<br>hood | Gross<br>Impact | Gross<br>Risk<br>Rating | Internal Controls   | Net<br>Likely<br>hood | Net<br>Impact    | Net<br>Risk<br>Rating |
|-------|--|---|--|---|-------------------------|-----------------|-------------------------|---|-----------------------|------------------|-----------------------|
| SR 12 | Severe weather events  The lack of capacity to limit the impact on residents and services of increasingly frequent severe weather events  Lead Officer: Richard Wilson | - Inadequate or untested emergency plan in places  - Failure to implement emergency plans in response to any given event  - Lack of capacity or specialist skills within the workforce to coordinate and respond to a major emergency  - Inadequate controls on major emergency hazards | - Disruption to the community and to community services - Inability to maintain Council services - Excessive non-recoverable expenditure on response - Loss of Council information - Reputational damage | - Ability to deliver Value for Money - Ability to work in Partnership to keep the District safe - Ability to collect rubbish effectively and efficiently - Ability to Protect the Green Belt - Ability to support and develop the local economy | 3<br>Possible           | 4<br>Serious    | 12<br>Medium            | - Emergency Planning Officer Group  - Expertise to formulate and co-ordinate the Council's response  - District Major Emergency Plan (including the Business Continuity Plan) in place, regularly updated, enhanced and tested  - Community Risk Register  - IT Disaster Recovery Plan  - Collaborative arrangements with other Category 1 and 2 responders, Town and Parish Councils, the voluntary sector and others are in place  - Access to support resources from across the Council, including from Direct Services  - Applied learning from experience of prolonged flooding incident | 3<br>Possible         | 3<br>Significant | 9<br>Medium           |

#### One-off event

| ID    | Risk   | Risk Factors  | Potential Effect  | Links to<br>Corporate<br>Plan   | Gross<br>Likely<br>hood | Gross<br>Impact | Gross<br>Risk<br>Rating | Internal Controls   | Net<br>Likely<br>hood | Net<br>Impact    | Net<br>Risk<br>Rating |
|-------|--|---|---|---|-------------------------|-----------------|-------------------------|---|-----------------------|------------------|-----------------------|
| SR 13 | deliver a new election methodology and the potential impact of a change of Government at a national level and new Members or Members in different roles at a local level | - Failure to successfully deliver Individual Electoral Registration programme  - Complex 2015 Election process with potential for increased demand on resources  - Change in Government resulting in change of approach to policy making or funding relating to local government  - Change of Membership at a local level that results in a change to the Council's Vision and Promises  - Failure to balance political aspirations with the regulatory and budgetary framework in which the Council operates | - Legal Challenge - Government Intervention - Lack of clarity on the future direction of the Council - Negative impact on the relationship between Officers and Members - Negative impact on maintaining a sustainable budget - Reputational damage | - Ability to deliver Value for Money - Ability to work in Partnership to keep the District safe - Ability to collect rubbish effectively and efficiently - Ability to Protect the Green Belt - Ability to support and develop the local economy | 3<br>Possible           | 4<br>Serious    | 12<br>Medium            | - Highly skilled Elections team with arrangements and resources in place to deliver Individual Electoral Registration - Officers in post and processes in place to identify and respond to changing Government demands and legislation - Council Constitution - Council Vision and Promises agreed by Council and adaptable to change - Robust financial and budget management in place | 2<br>Unlikely         | 3<br>Significant | 6<br>Medium           |